

MAKE THE MOST OF **Music On Hold**



Audio Editing Resource List

Would you like to engage your callers more productively while they wait on hold? In lieu of simply playing hold music, businesses can create custom hold recordings that combine music with spoken messaging geared to inform or upsell. These recordings can then be uploaded to your phone system or Music on Hold device.

If you would like assistance with creating your custom hold recordings, we have compiled this list of local businesses who can provide voice talent, audio recording, and editing services:



Bend Radio Group

Contact Andy Hilmes

Phone: 541-388-3300

Combined Communications

Contact Jeremy Groh

Phone: 541-382-5263

Horizon Broadcasting Group

Contact Dave Clemens

Phone: 541 383-3825

Once you have created your custom recording, if you need help uploading it to your phone system, please be sure to reach out to BendTel's tech support group either by phone at **(541) 389 - 4020**, or by emailing **support@bendtel.com**.

Thank you for choosing BendTel as your business communications provider!